Bureau Veritas **Consumer Products Services UK**

Bureau Veritas e-Consult

Your access to Bureau Veritas technical expertise in just a few clicks

THE CHALLENGE

In today's global and complex marketplace, manufacturers, importers and retailers need to be aware of the latest compliance and safety issues that affect their business and products.

As compliance regulations, industry standards and market requirements are evolving rapidly, you might find it challenging to access accurate information in a timely manner.

OUR SOLUTION

At Bureau Veritas Consumer Products Services UK, we have developed e-Consult, a web-interface that allows you to submit questions to our technical experts in just a few clicks. Our technical consultants can provide expert, reliable and independant assistance and advice within our scope of accreditation and expertise covering the following disciplines:

- Toys
- Textiles, clothing and footwear
- Furniture and houseware
- Premiums
- Analytical
- Nursery products
- Electrical products
- Bicycles
- Materials & Articles in Contact with Food

Our consultancy support also includes:

- Regulatory and technical advice
- Document review of technical files and/or existing certification
- Design review
- Product packaging review and artwork

FEATURES AND BENEFITS

- Express service: answer to your questions within 48 hours*
- Simple and easy to use: web-based
- Ticketing system allowing you to track your requests
- Access to your historical archives
- Multi-user function
- Counter showing the number of units remaining & used
- Consultancy units in ½ hour slots as opposed to ad-hoc consulting which is 1 hour minimum
- Various packages available to suit your needs

www.bvcps-e-consult.co.uk

INTRODUCING 4 OF OUR TECHNICAL EXPERTS…

Sandra Smith, Softline Technical Consultant

Sandra has over 30 years of experience in the textile & clothing technology sector and has assisted many High Street Retailers with their compliance requirements.

Malcolm Horner, Toy Technical Consultant

With more than 30 years of experience in toys, Malcolm sits on the BSI and the CEN Toy Safety Committees. He is currently the Chairman of the UK Notified Bodies Group.

Paul Harris, Electrical Laboratory Manager

Paul oversees the operations of our UK electrical laboratory and has over 20 years of experience in this area. Paul sits on the BSI Committee for the Safety of household & similar electrical appliances.

Frank Lowe, European Technical Services Consultant

With a strong background in flammability, textile technology and hardlines, Frank's role involves opionions & interpretations of European Requirements and Directives.

* See our T&Cs

CONTACT US

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